



AIR SOURCE HEATING FAILURE

BACK UP HEATING INSTRUCTIONS

The following instructions will guide you through the operation of your emergency backup heating system.

If your air source heat pump has failed but the flame symbol is visible on the thermostat and your radiators are cold please CALL IN AND REPORT THE FAULT IMMEDIATELY.

Meanwhile to operate the backup heating simply turn the toggle switch on the box marked auxiliary to the ON position.

The red light will illuminate when the system is on.

Your system will continue to operate using your room thermostat as normal.

Operating advice:

The backup heating is less efficient than your heat pump and your energy consumption will increase. If you have radiators turn them down in rooms that are not used. Keep your internal doors closed.

If you have underfloor heating turn down the thermostat to 16 degrees at night and 20 degrees in the daytime.

Hot water:

Temporary operation can be achieved by using your manual boost switch on the immersion heater.

When your heating has been repaired, please make sure your auxiliary is turned OFF. You will be notified of the repair if you are not at home.